



HEARTBEAT FITNESS REPAIR

SERVICE • REPAIR • PREVENTIVE MAINTENANCE

Factory-trained service for residential and commercial fitness equipment

(727) 512-5120 • service@theequipmentfixer.com • TheEquipmentFixer.com

MFG MAINTENANCE REFERENCE

REF: HFR-MFG-TECHNOGYM-2026

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CARING FOR YOUR TECHNOGYM EQUIPMENT

An Independent Heartbeat Fitness Repair Maintenance Reference

Independent maintenance reference prepared by Heartbeat Fitness Repair from publicly available Technogym guidance • Not affiliated with, sponsored by, or endorsed by Technogym. All product and brand names are trademarks of their respective owners.

1. EQUIPMENT WE SERVICE

Technogym is a premium commercial and high-end residential brand, known for connected consoles and computer-controlled strength systems.

TREADMILLS

MyRun, Skillmill (curved, non-motorized), Excite+ Run

BIKES

Technogym Bike, Group Cycle/Connect, Excite+ bikes

ELLIPTICALS

Excite+ Cross line

STRENGTH

Selection, Artis, Pure Strength, Biostrength, Kinesis/Plurima

2. STEP-BY-STEP: MYRUN & GROUP CYCLE CARE

STEP 1: WEEKLY CLEANING

Damp sponge on the exterior, vacuum near guards, nylon brush on the running surface with the belt moving.

STEP 2: BIWEEKLY SAFETY CHECK

Inspect for visible damage or wear per Technogym's stated interval.

STEP 3: CHECK DRIVE TENSION

Verify chain sag (~11–14mm) or belt frequency (~85Hz) on Group Cycle bikes.

STEP 4: CONSOLE CARE

Power down and unplug before wiping the console with a barely damp cloth only.

3. MANUFACTURER-RECOMMENDED MAINTENANCE

COMPONENT	TECHNOGYM GUIDANCE	INTERVAL
MyRun Belt Alignment	No lubrication interval published — guidance centers on belt centering via a rear adjustment screw. A nylon brush is used on the running surface with the belt moving.	Weekly cleaning; biweekly safety inspection
Group Cycle Drive Tension	Chain-drive: ~11–14mm sag depending on wear. Belt-drive: tension measured by vibration frequency (~85Hz) on the long span, adjusted evenly at both frame bolts.	Per studio usage; check when drift is felt
Console & Electronics	Power down and unplug before cleaning; use only a barely damp cloth — no solvents, no ammonia. Avoid direct sun/heat exposure to displays.	Every cleaning cycle
Routine vs. Special Maintenance	Technogym separates owner-performed routine cleaning from technician-only "special" maintenance, deferring exact intervals to model-specific service manuals.	Model-specific

PRO TIP: TECHNOGYM'S OWN DATA FLAGS ELECTRONICS AS THE WEAK POINT

- Independent reliability reviews and repair shops consistently rate Technogym console and main-board failures as the most common "out of service" cause — budget for electronics diagnostics, not just mechanical wear.



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4. COMMON TECHNOGYM FAILURE POINTS

OBSERVED SYMPTOM	LIKELY CAUSE	RISK IF IGNORED	RECOMMENDED ACTION
Display / Touchscreen Fault	Main-board or CSAFE/USB communication board failure — the most frequently cited Technogym issue.	Unit unusable, higher repair cost than most competitors.	Isolate the communication board before a full console swap.
MyRun Belt Tracking Drift	Belt alignment drifting out of center under regular use.	Uneven wear on the running surface.	Adjust via the rear alignment screw — no lubrication is involved on this model.
Group Cycle Tension Drift	Chain sag or belt frequency drifting out of spec under heavy studio use.	Inconsistent pedaling feel, accelerated drivetrain wear.	Re-tension evenly at both frame bolts to keep the flywheel centered.
Pin-Select Strength Machine Downtime	Selection/Artis lines are disproportionately represented in "out of service" equipment reports.	Reduced usable floor equipment for members.	Prioritize preventive inspection on these lines over reactive repair.

5. WHAT OUR TECHNICIANS CHECK ON EVERY TECHNOGYM VISIT

CONSOLE & MAIN BOARD

Communication-board-level diagnostics before console replacement

DRIVE TENSION

Chain sag / belt-frequency measurement on cycles

BELT ALIGNMENT

MyRun and treadmill centering via factory adjustment points

OWN ONE OF THESE MACHINES? WE SERVICE THEM RIGHT.

Heartbeat Fitness Repair's technicians are factory-trained across major fitness equipment brands, including Technogym, and carry the diagnostic tools and OEM-spec parts knowledge to service it correctly the first time.

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