



HEARTBEAT FITNESS REPAIR

SERVICE • REPAIR • PREVENTIVE MAINTENANCE

Factory-trained service for residential and commercial fitness equipment

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Annual Safety & Calibration Service for Therapy and Rehab Clinics

CLINIC GUIDE | WHAT IT IS, WHY IT MATTERS & WHAT TO EXPECT

Therapy equipment can look normal even when output, tension readings, or electrical safety have changed. A planned service visit helps identify problems before continued use. The device model, manufacturer instructions, facility requirements, and agreed scope determine which inspections, tests, and calibration procedures apply.

WHY IT MATTERS

- **Patient safety.** Electrical leakage, damaged cords, and failing ground connections are checked and measured, not assumed.
- **Output verification.** Where applicable, readings are checked against the manufacturer's tolerances using suitable test equipment. Testing does not guarantee a treatment outcome.
- **Service intervals.** Follow the exact device manual and your facility's program. Annual service is a planning option, not a universal calibration requirement for every device.
- **Records.** A dated, documented service history supports your own compliance, risk-management, and insurance requirements.

EQUIPMENT WE SERVICE

EQUIPMENT	WHAT WE CHECK
Therapeutic ultrasound	Output power and timing against the manufacturer's procedure; applicator and cable condition; functional test.
Mechanical traction units	Cord, tension accuracy, safety release, and patient switch; calibration or other tests only as specified for the exact model.
Fluidotherapy and similar thermal units	Heater and motor operation, temperature performance against the manufacturer's test, safety cutoffs.
Powered treatment tables and rehab equipment	Lift and tilt function, limit and safety switches, electrical safety, cord and connector condition.
Therapy and rehab exercise equipment	Cycles, steppers, treadmills, and strength equipment used in rehab: mechanical, electrical, and safety checks.

WHAT HAPPENS DURING THE VISIT



The documented scope is tailored to each device and its applicable instructions.

1 Inventory and identify

We list each device by make, model, and serial number and note its condition and its last service date.

2 Electrical safety testing

We inspect cords, plugs, and housings. Applicable grounding and leakage tests follow the device instructions and the facility's identified requirements; the tests depend on the equipment's electrical class.

3 Functional and output verification

We verify the applicable functions and outputs within the agreed scope, using the model's procedure and suitable test equipment. Availability of procedures and equipment is confirmed before calibration is offered.

4 Adjust, repair, or tag

Adjustments are made only where the model's procedure permits and the required resources are available. Failed or unsafe units are identified for removal from use, with findings and next steps documented.

5 Document

Records identify completed tests, results, work done, and any limits. A service-date label alone is not a calibration certificate.

HOW TO PREPARE

- ☐ Gather a list of your units, with models and serial numbers if you have them.
- ☐ Tell us about any units that have been behaving oddly, have had error codes, or have been dropped or serviced elsewhere.
- ☐ Let us schedule around your patient hours — early morning, midday, or after hours work well.
- ☐ Free up access to each unit and its accessories (applicators, cables, patient switches).

A NOTE ON COMPLIANCE

Accreditation and licensing requirements differ by facility and by state. Ask your compliance officer or accrediting body what is required for your clinic; we provide the documentation that supports your records but do not replace your own compliance program.

Schedule your annual service

Send your equipment list and preferred timing. We will confirm the service scope, required procedures, documentation, and scheduling.

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Services and test procedures follow each manufacturer's published instructions for the specific device. Heartbeat Fitness Repair is not affiliated with any manufacturer. This guide is informational and is not legal or compliance advice.